

Porthaven Care Homes LLP

Prestbury Care Home

Inspection report

West Park Drive
Macclesfield
Cheshire
SK10 3GR

Tel: 01625506100
Website: www.porthaven.co.uk

Date of inspection visit:
11 February 2021

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16 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Prestbury Care Home is a residential care home providing nursing and personal care to 50 people at the time of the inspection. The service is registered to support up to 75 people in one adapted building. The home has three floors known as Gawsorth on the first floor, dedicated to residential care and specialist dementia support, and Haddon (second floor) and Capesthorne (ground floor) for nursing care.

We found the following examples of good practice.

- Relatives spoke positively about the home and their comments included; "Everyone has been wonderful at Prestbury", "We are delighted with the amount of effort staff have made for us to maintain contact with Mum" and "I never worry about [Name] as I know they are safe and well cared for."
- Relatives told us they had previously participated in conservatory visits with screens in place. They said these were pre booked and well managed.
- All visitors were asked to complete a health screening form, have their temperature checked and were provided with face masks to wear throughout their visit. Full personal protective equipment (PPE) was available for all visitors along with access to handwashing facilities and hand sanitiser.
- Relatives spoke positively about the admission process to the home during the pandemic. Comments included; "We were sent a video of the room that [Name] would be staying in during the isolation period on admission" and "The staff and management team have helped us tremendously during Mum's transition in to the home."
- The service had increased the cleaning schedules and routines to reduce the risks of cross infection. The environment was very clean and hygienic.
- We observed staff to be wearing the correct personal protective equipment (PPE) throughout the inspection.
- People and staff were taking part in regular COVID-19 testing.
- People had individual risk assessments in place that reflected their specific needs in relation to COVID-19.
- Staff had all received training to meet the requirements of their role and for the management of COVID-19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated.

Prestbury Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 11 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.