

Prime Life Limited

Loran House

Inspection report

106A Albert Avenue, Anlaby Road
Hull
HU3 6QE

Tel: 01482354776

Date of inspection visit:
27 January 2022

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12 April 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Loran House is a care home providing personal care for up to 46 people, some of whom may be living with dementia. At the time of the inspection, 35 people were using the service.

We found the following examples of good practice.

Safe arrangements were in place for professionals visiting the service. This included a confirmed negative lateral flow test result, proof of vaccination against COVID-19, the requirement to show a COVID-19 pass, hand sanitisation and wearing personal protective equipment (PPE).

People were supported to have visitors in line with national guidance and alternative arrangements were available to support people to maintain contact with their family and friends in the event of an outbreak. Processes were in place to ensure safe visiting practices were followed.

Regular infection control audits took place and actions had been followed up when required.

Risks in relation to COVID-19 were assessed for people.

The local infection control team had recently visited the service and made some recommendations. We found the provider had taken prompt action to remedy shortfalls. This included additional waste receptacles and deep cleans to some bedrooms.

The provider took prompt action to address some gaps we found in the cleaning schedules.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Loran House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of The Care Quality Commission's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured the provider was preventing visitors from catching and spreading infections.
- We were assured the provider was meeting shielding and social distancing rules.
- We were assured the provider was admitting people safely to the service.
- We were assured the provider was using PPE effectively and safely.
- We were assured the provider was accessing testing for people using the service and staff.
- We were assured the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider's infection prevention and control policy was up to date.
- The provider was following current visiting guidance. Whilst the service was temporarily closed due to an outbreak of COVID-19, alternative arrangements were in place, to support people to maintain their relationships with their families and friends.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.