

Maria Mallaband Limited

Oaklands Country Rest Home

Inspection report

Gilsthwaite Lane
Kirkhammerton
York
North Yorkshire
YO26 8DS

Tel: 01423330609

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27 April 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Oaklands Country Rest Home is a residential care service providing personal and nursing care to a maximum of 44 older and younger people, some of whom are living with dementia. At the time of this inspection there were 28 people using the service.

The service accommodates people across two separate wings, each of which has separate facilities. One of the wings specialises in providing care to people living with dementia.

We found the following examples of good practice.

Visitors were screened for symptoms of COVID-19 on arrival and there was access to Personal Protective Equipment (PPE). People were supported to maintain contact with friends and family and consideration was given to ensure people's well-being. Staff were also able to access support to promote their emotional well-being.

Risk assessments relating to the risks around COVID-19 were in place for people who used the service and staff. People's consent was sought about their inclusion in regular testing and consideration was given to people's mental capacity and actions to take in their best interests. Staff also partook in a regular testing regime which was monitored.

Appropriate infection control practices were in place and checks of the environment were completed. Staff had undertaken Infection Prevention and Control (IPC) training and their competency observed in relation to handwashing and putting on and taking off PPE.

A variety of checks of the environment were undertaken and actions taken to address any shortfalls. The provider maintained regular contact with the service.

Necessary refurbishments had been planned, but delayed due to the onset of COVID-19. A refurbishment plan was in place and due to commence.

Staff wore PPE when supporting people, however enhanced PPE was not consistently worn when supporting a person with an aerosol generating procedure. The provider took actions to address this following the inspection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Oaklands Country Rest Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's (Care Quality Commission) response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 27 April 2021 and was announced.

Is the service safe?

Our findings

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

Staff wore PPE appropriately, however staff were not consistently wearing enhanced PPE when supporting people with aerosol generating procedures. Aerosol generating procedures are medical treatments which can result in a release of airborne particles. These issues were addressed by the provider following our inspection.