

Wendleberrie Care Ltd

Wendleberrie House

Inspection report

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16 March 2021

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Wendleberrie House is registered to provide accommodation and personal care, without nursing care for up to 15 older people, including people living with dementia. At the time of our inspection 13 people were using the service.

We found the following examples of good practice.

- Safe arrangements were in place for visitors to the service including health professionals, and relatives when it was safe to do so. This included a lateral flow device rapid test, temperature check, hand sanitisation, personal protective equipment (PPE) and a questionnaire.
- Posters were on display reminding people on the importance of regular hand washing / hand sanitisation, social distancing and the wearing of facemasks. These measures helped keep people using the service, staff and visitors stay safe.
- The environment was clean. Enhanced cleaning and disinfection took place throughout the home to reduce the risk of the spread of infection. This included regular cleaning of 'high touch' areas such as, light switches, call bells, door handles and handrails.
- Hand sanitiser stations were available throughout the service in communal and private areas of the home. PPE and laundry was safely disposed of in designated bins, which were located around the service. Staff were observed to wear PPE appropriately. All these measures reduce the risk of cross contamination to help keep people safe.
- In addition to routine infection control training all staff received specific training on reducing the risks of the transmission of the Coronavirus. Training included the importance of following good handwashing practices and the procedure for putting on and taking off (donning and doffing) personal protective equipment (PPE).
- There were sufficient stocks of PPE including government recommended face masks, face visors, disposable gloves, aprons and hand sanitiser.
- Social distancing was practiced by people using the service when using the communal areas of the home.
- Regular testing for COVID-19 was in place for staff and people using the service. This meant swift action could be taken if any positive results were received.
- A separate staff room was available outside of the main build for staff to change clothing at the start and end of their shifts and take their breaks. Staff practiced social distancing which helped keep everyone safe.
- Staff worked flexibly as a supportive team and were willing to work extra shifts when needed. This meant there was minimal use of agency staff. This helped to reduce the risk of infection spread and ensured consistent care for people living in the service.
- Infection prevention and control audits were undertaken regularly by the registered manager. This ensured they had effective oversight of all aspects of infection control within the service.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Wendleberrie House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 16 March 2021 and was unannounced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.