

Dr. Shabir Bashir

Beckside Road Dental Surgery

Inspection report

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Overall summary

We undertook a follow up desk-based review of Beckside Road Dental Surgery on 10 January 2022. This review was carried out to assess in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who had remote access to a specialist dental adviser.

We undertook a comprehensive inspection of Beckside Road Dental Surgery on 27 September 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing safe care and was in breach of regulation 12 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Beckside Road Dental Surgery on our website www.cqc.org.uk.

As part of this review we asked:

- Is it safe?

When one or more of the five questions are not met, we require the service to make improvements and send us an action plan. We then inspect or review again after a reasonable interval, focusing on the areas where improvement was required.

Our findings were:

Are services safe?

We found this practice was providing safe care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breach we found at our inspection on 27 September 2021.

Background

Beckside Road Dental Practice is near Bradford city centre and provides NHS dental treatment for adults and children.

Access is not possible for wheelchair users as the surgery is on the first floor. The staff refer patients to a nearby practice that has disabled access. Car parking is available roadside at the practice and local transport links are nearby.

The dental team includes one dentist, two dental nurses and a dental nurse/practice manager. The practice has one treatment room.

The practice is owned by an individual who is the principal dentist there. They have legal responsibility for meeting the requirements in the Health and Social Care Act 2008 and associated regulations about how the practice is run.

The practice is open:

Monday to Friday from 10am-5:30pm

Our key findings were:

- The practice's Infection prevention and control systems and procedures were in line with published guidance.
- Cleaning standards in the practice was effectively monitored and areas observed were clean and tidy.
- Staff regularly monitored emergency medicines and life-saving equipment.
- Staff kept records of NHS prescriptions as described in current guidance.

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?	No action
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Are services safe?

Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

At our previous inspection on 27 September 2021 we judged the provider was not providing safe care and was not complying with the relevant regulations. We told the provider to take action as described in our requirement notice. At the review on 10 January 2022 we found the practice had made the following improvements to comply with the regulation:

The practice's Infection prevention and control systems and procedures were completed in line with The Health Technical Memorandum 01-05: Decontamination in primary care dental practices, (HTM 01-05), published by the Department of Health and Social Care (version 2, 2013). In particular:

- The room where instrument decontamination was undertaken now provided a work area that was easily cleanable and surfaces units were sealed where they met the wall. The flooring in this area was now sealed and impervious.
- There was a clear demarcation of dirty and clean areas for instrument decontamination.
- The environmental cleaning processes were effective, staff regularly monitored cleaning with daily schedules and a cleaner had been reinstated to clean the public areas of the practice.
- A working thermometer was now in place for manual cleaning and staff were aware of the correct water temperature to effectively clean instruments.

We saw staff kept records of NHS prescriptions as described in current guidance. Systems were in place for staff to identify and report any missing prescriptions.

We saw that regular monitoring of the emergency drugs was now in place with a weekly log to ensure essential emergency medicines were always accessible.

These improvements showed the provider had taken action to improve the quality of services for patients and comply with the regulation when we carried out our review on 10 January 2022.