

Walsingham Support

Walsingham Support - 39 Adeyfield Road

Inspection report

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Date of inspection visit:
31 January 2022

Date of publication:
24 February 2022

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Walsingham Support - 39 Adeyfield Road is a care home for up to six people who may have a learning disability, sensory impairment or autistic spectrum disorder.

We found the following examples of good practice.

The service had robust infection control procedures in place for visitors. Visitors were health screened, supported with testing and had their COVID-19 vaccination status checked, where applicable. Hand sanitiser was made available and all visitors were required to wear personal protective equipment (PPE).

Risks to people and staff in relation to their health, safety and wellbeing had been carefully assessed.

People and staff had engaged with the routine testing scheme.

The service was clean and hygienic. Additional cleaning tasks and laundry management processes had been implemented, which were methodically completed by staff on duty.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Walsingham Support - 39 Adeyfield Road

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 31 January 2022 and was unannounced.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

- We were somewhat assured that the provider was using PPE effectively and safely. Staff were wearing additional items of PPE, such as gloves and aprons, whilst completing all tasks at the service. This is not in accordance with guidance. In addition, staff were not wearing clothing that was short sleeved or items which could be laundered at high temperatures. The management team confirmed they would review PPE practices at the service.

We have also signposted the provider to resources to develop their approach.

During the recent outbreak of COVID-19 at the service, visits had been restricted. On the day of our inspection Government guidance had been updated and the provider was amending their visitor policy accordingly. The deputy manager forwarded a copy of this to us once available which confirmed that visits were to be provided in line with Government guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.