

Mentaur Limited

Rushwell House

Inspection report

116 Wellingborough Road
Rushden
Northamptonshire
NN10 9TD

Tel: 01933830490
Website: www.mentauruk.com

Date of inspection visit:
03 February 2022

Date of publication:
14 February 2022

Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	Inspected but not rated
----------------------	-------------------------

Summary of findings

Overall summary

Rushwell House is a care home providing accommodation and personal care for up to eight people with learning disabilities and autism. On the day of inspection seven people were living in the service.

We found the following examples of good practice.

Safe arrangements were in place for visitors to the service including professionals and others. This included taking a Rapid Flow Device (LFD) before the visit, showing evidence of full vaccination, a temperature check and a sign in process.

Hand washing, hand sanitisation, social distancing and the wearing of personal protective equipment (PPE) was encouraged. These measures helped keep people using the service, staff and visitors stay safe.

Staff received infection control training and specific training on reducing the risks of the transmission of COVID-19. Training included good handwashing practices and the procedure for safely putting on and taking off PPE (donning and doffing).

Staff had access to enough supplies of PPE including disposable facemasks, face visors, gloves, aprons and disinfectant wipes. Hand sanitiser stations were available throughout the home in communal and private areas and used PPE was disposed of safely to reduce the risk of cross contamination.

Routine testing for COVID-19 was in place for all people using the service and staff and swift action was taken should anyone receive a positive result.

Systems were in place to ensure cleaning schedules were followed. Enhanced cleaning and disinfection took place throughout the home to reduce the risk of the spread of infection. This included regular cleaning of frequently touched areas, such as light switches, call bells, door handles and handrails.

Systems were in place to ensure staff and visitors to the service were kept up to date with current COVID-19 guidance. Policies, procedures, risk assessments and guidance relating to COVID-19 were up to date. Infection control audits and checks regularly took place and the provider had oversight of infection prevention and control processes.

COVID-19 outbreaks followed current guidance and advice from the healthcare protection team (HPT) to contain and manage outbreaks. This included, isolation and cohorting in response to outbreaks to manage the spread of infection. People were supported to isolate in their own rooms when necessary.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rushwell House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 03 February 2022 and was announced. We gave the service two hours' notice of the inspection.

Is the service safe?

Our findings

Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- The provider was facilitating visits for people living in the home in accordance with the current Government COVID – 19 guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.