

Four Seasons Homes No.4 Limited Pellon Care Centre

Inspection report

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Pellon Care Centre is a residential care home providing personal and nursing care in two separate units, each of which have separate adapted facilities. Brackenbed unit provides nursing intermediate care for up to 33 people and has two places for people requiring long term nursing care. At the time of the inspection there were 15 people receiving intermediate care and one person receiving long term care. Pellon Manor provides personal care for up to 35 people. At the time of the inspection there were 25 people in residence on this unit.

The COVID 19 outbreak only affected the Brackenbed unit.

We found the following examples of good practice.

The home was clean and well ventilated, with regular regimes in place to prevent the spread of infection.

Clear signs were in place to reinforce infection control procedures.

Staff wore personal protective equipment (PPE) appropriately.

People on Brackenbed unit who had not tested positive for COVID 19 were having weekly rather than monthly tests due to the outbreak.

Staff were making daily shopping trips for people isolating in their rooms.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe

Inspected but not rated

Pellon Care Centre

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the Care Quality Commission (CQC) response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 3 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using personal protective equipment (PPE) effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.