

Stilecroft (MPS) Limited

# Rosecroft Residential Home

## Inspection report

Westfield Drive  
Workington  
CA14 5AR

Tel: 01900604814

Date of inspection visit:  
04 November 2020

Date of publication:  
27 November 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rosecroft is a residential care home providing personal and nursing care for up to 51 people aged 65 and over in one adapted building. There were 47 people living at the service when we visited.

We found the following examples of good practice.

- The provider had been proactive in identifying the risks from COVID-19. This had included the early introduction of restrictions on visitors to the service. They had also purchased additional personal protective equipment, (PPE), before the national disruption of supplies.
- The home had an infection control (IPC) station in the entrance so all visitors could be monitored and given appropriate PPE to use. Staff wore personal protective equipment (PPE) and were knowledgeable about what standard of PPE was needed and when.
- People were tested before admission and asked to isolate for a period of 14 days.
- Regular garden visits had been set up on an appointment system and as the weather deteriorated the conservatory had been identified as a visiting area, having a separate entrance. The home was currently looking at how to make these visits as safe as possible by following national guidance on visiting.
- The registered manager had ensured people approaching the end of life had visits from relatives in line with national guidance.
- People were provided stimulating activities and supported to maintain contact with their friends and family when shielding or isolating.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were somewhat assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

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## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 4 November 2020 and was unannounced. However, we called from the car park so we could comply with the home's visiting policy, and to check which room could be used for our visit.

## Is the service safe?

### Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.