

Heritage Care Homes Limited

Georgiana Care Home

Inspection report

10 Compton Avenue
Luton
Bedfordshire
LU4 9AZ

Tel: 01582573745

Date of inspection visit:
29 October 2020

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11 November 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Georgiana Care Home accommodates up to 72 people in one adapted building. The home provides support and personal care for people who may have a range of care needs, including physical disabilities and dementia.

We found the following examples of good practice.

- The service was clean and hygienic. Robust cleaning schedules were in place, which were methodically completed throughout the service. Senior staff completed daily checks and 'walkarounds' of the building, alongside regular infection prevention and control audits. Action was promptly taken to address any issues identified.
- Staff were provided with a designated preparation area on arrival to and departure from the service. Personal Protective Equipment (PPE) donning and doffing stations were available throughout the building with guidance and signs displayed. Staff were seen to be adhering to the PPE guidance and protective measures in place.
- The service had been providing 'garden visits' with robust infection control procedures in place. Visits were by appointment only, with times allocated to avoid potential infection transmission with other visitors. Visitors were provided with guidance and PPE and the visits were conducted in a designated external area where social distancing could be maintained. The registered manager was in the process of adapting a garden building to facilitate future visits which would not be weather dependent. They explained how they had assessed the building for safety and was awaiting the delivery of a Perspex screen which would be placed between people and their visitors, whilst also maintaining social distancing.
- Risks to people and staff in relation to their health, safety and wellbeing had been thoroughly assessed. There was support for staff in place which included provision of training, uniform and laundry service, management support and financial assistance should they become unwell.
- A robust package of policies, procedures and guidance had been developed which the registered manager had successfully implemented at the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Georgiana Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 29 October 2020 and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.