

# Flixton House Limited

# Flixton Manor

## Inspection report

2-8 Delamere Road  
Urmston  
Manchester  
Greater Manchester  
M41 5QL

Tel: 01617467175  
Website: [www.flixtonmanor.com](http://www.flixtonmanor.com)

Date of inspection visit:  
26 November 2020

Date of publication:  
03 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Flixton Manor is registered to provide accommodation with personal and / or nursing care for up to 38 older people. At the time of our inspection there were 30 people living at the home, the majority of whom were living with dementia. Accommodation is provided over three floors, including a basement level, ground floor and first floor. 36 bedrooms are single occupancy. One double room is available if a couple wish to share; however, this is usually used as a single room. Newer bedrooms have an en-suite toilet. There are two communal lounges and a small dining area on the ground floor.

We found the following examples of good practice.

- Robust admission procedures were in place. The registered manager ensured they received a written copy of people's negative COVID-19 test results prior to anyone moving to the home.
- All new admissions then also isolated in their rooms for 14 days and had a negative COVID-19 test before accessing communal areas of the home. During this time staff wore full PPE in line with government guidelines. Laundry was bagged and stored for 72 hours before being washed separately from other people's laundry, to reduce the risk of COVID-19 coming into the home.
- If staff on annual leave went away - within the UK or abroad - they had to have a negative COVID-19 test before returning to work.
- Additional staff training for COVID-19 and infection control had been completed. One staff member had attended specific COVID-19 related training with the Clinical Commissioning Group and had cascaded this learning to the whole staff team.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

No ratings were awarded following this inspection. This was a thematic review seeking to identify examples of good practice in infection prevention and control.

**Inspected but not rated**

# Flixton Manor

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 26 November 2020 and was announced.

# Is the service safe?

## Our findings

We were assured the service was following safe infection prevention and control procedures to keep people safe.

S5□How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.