

Swindon Borough Council

Swindon Family Breaks Service

Inspection report

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Tel: 01793481373

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26 February 2021

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09 March 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Swindon Family Breaks Service provides a short break service to people with learning disabilities. The service is registered to provide accommodation and personal care for up to 14 people. There were four people using the service during our inspection.

We found the following examples of good practice.

A sanitising station had been set up at the entrance of the service so that hands could be cleaned, shoes disinfected and temperature taken before staff and visitors entered the building.

Visitors to the service had to complete a lateral flow device test (LFD) to check whether they were spreading COVID-19. LFD can be used for visitor testing, including visiting professionals who are not part of a regular testing programme.

Staff followed government guidance in relation to personal protective equipment (PPE) and infection prevention and control (IPC) practice. The service had a sufficient supply of PPE and stock levels were monitored by the registered manager and the provider.

All staff had received recent training in infection control and prevention (IPC) and were seen to be following correct IPC practices at all times, including social distancing.

Staff socially distanced from their colleagues and people as much as they were able. There was a one-way system implemented in the service in order to minimise the risk of infection.

People were supported to keep in touch with others who were important to them in a variety of ways, including video and telephone calls.

People were provided with information about infection prevention control in their preferred method of communication. We saw there were pictures on how to use hand gel on each sanitizer. Social stories were and posters were used to provide crucial information to people.

The environment was clean and hygienic. Cleaning schedules had been increased to ensure touch surfaces were cleaned regularly and additional cleaning was provided to maintain good hygiene standards.

The registered manager ensured regular Covid-19 testing was carried out for staff and people living at the service.

A business continuity plan was in place to reduce the effects of potential disruption to people's care. There were policies and procedures to provide guidance for staff on safe working practices during the pandemic.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Swindon Family Breaks Service

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of the CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice is safe and the service is compliant with IPC measures. This was a targeted inspection looking at the IPC practice the provider has in place.

This inspection took place on 26 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up-to-date.