

Mrs Jane Travers

# Chestnut Lodge

## Inspection report

43 Glenwood Road  
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16 March 2021

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### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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# Summary of findings

## Overall summary

Chestnut Lodge is a care home. The home is registered to accommodate a maximum of 12 people who require personal care. The home does not provide nursing care, during this inspection there were 10 people living at Chestnut Lodge, some of whom were living with dementia.

We found the following examples of good practice.

The service was free from clutter and clean. There were up to date cleaning schedules in place for day to day cleaning. The service had purchased a sanitizing machine for regular sanitizing of the environment.

The service provided safe and effective ways for people to visit their relatives during the Covid-19 pandemic. A purpose-built visiting pod was used as a testing area and personal protective equipment (PPE) area for visitors. Staff always answered the front door to contractors or professional visitors and prompted them to use hand sanitizer and put on PPE.

Visiting arrangements were in accordance with current government guidance. The registered manager had informed families and carers about the service's social distancing and visiting arrangements.

The service offered families and carers video calls at a time that suited them and their loved ones. The service also provided email contact and telephone calls at any time.

The service had measures in place to prevent people from spreading infection when admitting a person from other providers of health or social care services.

The service participated in the whole home testing programme, this meant staff were tested for Covid-19 weekly and residents were tested every 28 days.

Systems were in place to ensure staff isolated for the required period should they test positive for Covid-19. The service had a contingency plan for the isolation of people in the event of a Covid-19 outbreak. Every person using the service had been offered a Covid-19 vaccine.

Risk assessments had been completed for staff that were more at risk if they contracted the virus.

Staff had received additional training in infection prevention and control (IPC) and Covid-19 awareness, to ensure they understood what actions to take in the event of people using the service becoming symptomatic or having a positive Covid-19 test.

The service's IPC policy and IPC audits were up to date. IPC audits were carried out monthly and included extra measures the home had put in place due to Covid-19. Any shortfalls identified during the IPC audits were addressed immediately.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### Is the service safe?

**Inspected but not rated**

Further information is in the detailed findings below

# Chestnut Lodge

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.