

Richard Whitehouse

Wheathills House

Inspection report

Brun Lane
Kirk Langley
Ashbourne
Derbyshire
DE6 4LU

Date of inspection visit:
09 November 2020

Date of publication:
04 December 2020

Tel: 01332824600

Website: www.wheathillshouse.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

About the service

Wheathills House is a residential care home that can provide personal and nursing care to 30 people aged 65 or over. Twenty people were receiving a service in the home at the time of the inspection. The home is situated in a rural location with extensive grounds for people to use. People have single occupancy bedrooms and the home has been designed to enable people to move around independently. Due to the location of the home there is limited access to public transport or local amenities.

We found the following examples of good practice.

- The new manager had completed supervision for all staff during their first week in the service, to provide staff with assurances and guidance. Staff we spoke with felt supported.
- Additional personal protective equipment (PPE) had been ordered, to ensure there were adequate supplies to manage infection control and outbreaks of coronavirus.
- People were receiving care in their bedrooms and the new manager had reviewed the staffing within the home, to ensure people received the care they needed.
- Cleaning schedules and movement within the home had been reviewed to reduce the risks associated with the infection.
- The new manager was reviewing the infection control policy and practices to ensure these met current guidelines.
- Testing was completed in the home weekly for staff and monthly for people using the service. People using the service had consented to testing.
- People's temperatures were checked four times throughout the day to monitor their well-being.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

This review was undertaken in response to concerns received with regards to infection prevention and control. We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Wheathills House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

We received information of concern about infection control and prevention measures at this service. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 9 November 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was meeting shielding and social distancing rules. All people were currently shielding within their bedroom and the new manager had reviewed the staffing to ensure that people received the care they wanted at a time that was suitable.
- We were assured that the provider was preventing visitors from catching and spreading infections. Relatives and friends were not visiting the service and people was supported to stay in contact with relatives by the telephone and through Internet services. When visiting resumes, the new manager was aware of the current guidance to support people to make contact with relatives and friends that were important to them.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely. The new manager had reviewed the infection control practices and procedures to ensure that PPE was now and used correctly. Additional PPE was available for staff to use with people needed to self-isolate.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed. Further advice was provided from the community lead for Infection Prevention and Control with cleaning, to ensure the correct strength chlorine was used and accessing the staff room.
- The new manager had reviewed the provider's infection prevention and control policy to ensure this was up to date.