

N. Notaro Homes Limited

# The Lodge

## Inspection report

Portway  
Langport  
Somerset  
TA10 0NQ

Tel: 01458252543

Website: [www.notarohomes.co.uk](http://www.notarohomes.co.uk)

Date of inspection visit:  
23 March 2021

Date of publication:  
12 April 2021

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Lodge is situated near Langport in the grounds of Immacolata House, another care home run by the organisation. The home can accommodate up to three people living with a learning disability. People living in the Lodge can also access the facilities at Immacolata House. At the time of the inspection there were three people living in separate accommodation.

We found the following examples of good practice.

Measures were in place to prevent the spread of infection by visitors to the service. All visitors were required to answer questions about their health to screen for Covid-19 symptoms, they undertook a lateral flow test and had their temperature taken before being able to visit their loved ones.

People were supported to stay in touch with their loved ones in ways that were meaningful to them. Staff understood the impact the isolation could have on people and sought to support people's emotional wellbeing.

Additional cleaning measures were in place in line with good practice guidance. Infection prevention and control audits took place and action plans were developed to follow up on any required actions. This ensured the registered manager had effective oversight of infection control measures.

The service had appointed a dedicated lead in regards infection control, they supported staff to understand the importance of wearing PPE correctly. Staff were following good infection prevention and control practices which helped to minimise risks to people.

Regular COVID testing was carried out at the service for both staff and people living there, and contingency plans in were in place in the event of any outbreak of Covid-19 or other emergency.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Inspected but not rated

**Inspected but not rated**

# The Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.