

Marton Care Homes Ltd

Heywood Court Care Home

Inspection report

Green Lane
Heywood
OL10 1NQ

Tel: 01706361900

Date of inspection visit:
28 January 2021

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23 March 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

About the service

Heywood Court Care Home is a residential care home providing accommodation and personal care for up to 45 people. At the time of the inspection there were 39 people using the service.

We found the following examples of good practice.

National guidance was followed on the use of personal PPE and regular Covid-19 testing was taking place. There were supplies of PPE readily available to staff and visitors, hand sanitizer was placed by each door.

There were procedures and risk assessments to manage and minimise the risks Covid-19 presented to people who used the service, staff and visitors. A room had been allocated for staff to change in and out of uniforms on arrival, equipped with a PPE station and clear signage reminding staff of their responsibilities. National restrictions on visiting were in place at the time of the inspection. The service supported people to maintain contact with their relatives through video calls and had purchased a number of electronic tablets to allow for this.

The home was clean and uncluttered. Communal areas had been reorganised to promote social distancing including separate lounges so people could be separated if there was an outbreak.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Heywood Court Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 28 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.