

Dr Amish Jessa

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Inspection report

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Overall summary

We undertook a follow up focused inspection of Dr Amish Jessa on 21 April 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental adviser.

We undertook a focused inspection of Dr Amish Jessa on 10 November 2021 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing well led care and was in breach of regulation 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Dr Amish Jessa dental practice on our website www.cqc.org.uk.

When one or more of the five questions are not met we require the service to make improvements and send us an action plan. We then inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

- Is it well-led?

Our findings were:

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breach/es we found at our inspection on 10 November 2021.

Summary of findings

Background

The provider has two practices and this report is about Dr Amish Jessa.

Dr Amish Jessa is in White City in the London Borough of Hammersmith and Fulham and provides NHS and private dental care and treatment for adults and children.

The practice is located close to public transport links, and car park spaces are available near the practice.

The dental team includes one dentist, one qualified dental nurse, one receptionist and one practice manager. The practice has one treatment room.

During the inspection we spoke with the dentist and the practice manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday to Friday from 9am to 5pm

Saturdays from 8.30am to 1pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services well-led?

No action



Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 21 April 2022 we found the practice had made the following improvements to comply with the regulation:

- Improvements had been made to minimise risks around fire safety.
- Steps had been taken to ensure that dental equipment, including the suction motor, X-ray equipment and the dental chair were serviced and maintained according to manufacturer`s guidelines.
- The provider had appointed a Radiation Protection Advisor (RPA).
- Steps had been taken to mitigate risks relating to the medicines and equipment used for the treatment of medical emergencies.
- Improvements had been made to store dental care records securely.
- We checked dental care records that had been completed following the inspection on 10 November 2021 and found that information recorded in dental care records was in line with the relevant guidelines.
- Improvements had been made to consider and mitigate risks to staff working alone.
- Steps had been taken to minimise risks associated with legionella infection.
- Improvements had been made to consider and minimise risk relating to the use of Closed-Circuit TV (CCTV).