

Newton Heath Health Centre

Inspection report

2 Old Church Street
Newton Heath
Manchester
M40 2JF

Tel: 01616811353

Date of inspection visit: 30/09/2021

www.generalpracticenewtonheathhealthcentre.nhs.uk Date of publication: 24/11/2021

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Not inspected

Are services effective?

Good



Overall summary

We carried out an announced review at Newton Heath Medical Centre on 30 September 2021. Overall, the practice remains rated as Good but is now also rated good for providing effective services.

The ratings for each key question are now:

Safe - Previously rated Good

Effective - Good

Caring - Previously rated Good

Responsive - Previously rated Good

Well-led - Previously rated Good

Following our previous inspection on 20 August 2019 the practice was rated Good overall and for one key question rated as requires improvement.

Effective was rated as requires improvement due to the practice's performance data being below local and national averages. We issued the provider with a requirement notice for breach of regulation 12 (Safe care and treatment) and asked them for an action plan detailing what they would do to improve.

All patient population groups were rated as requires improvement due to the practices low performance data.

The full reports for previous inspections can be found by selecting the 'all reports' link on our website at www.cqc.org.uk

Why we carried out this review

This review was a follow-up of information without undertaking a site visit inspection to follow up on:

- Original breach identified in Regulation 12 HSCA (RA) Regulations 2014 Safe care and treatment was identified which not being met due to areas below average in the quality outcome framework (QOF).

Our findings

We based our judgement of the quality of care at this service on a combination of:

- what we found when we reviewed
- information from our ongoing monitoring of data about services and
- information from the provider and other organisations.

We have now rated this practice as Good in the domain Effective and all patient population groups are now rated as good.

We found that:

- The practice had employed a data manager to help review and improve data in this area.

Overall summary

- The overall performance management of long-term conditions had improved
- Care plans had increased in Mental Health from 19% to 65%.

The practice should:

- Keep reviewing low areas for cervical screening and children's immunisations for five-year-old children.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good	
People with long-term conditions	Good	
Families, children and young people	Good	
Working age people (including those recently retired and students)	Good	
People whose circumstances may make them vulnerable	Good	
People experiencing poor mental health (including people with dementia)	Good	

Our inspection team

Our review was conducted by a CQC lead inspector who reviewed the action plan submitted at the time of the inspection and reviewing all public available information published around the yearly Quality and Outcome Framework (QOF) points of 2019/20.

Background to Newton Heath Health Centre

Newton Heath Medical Centre is located on the outskirts of Manchester at:

Newton Heath Health Centre

2 Old Church Street

Newton Heath

Manchester

M40 2JF

Newton Heath Medical Centre is located within Newton Heath Health Centre, North Manchester. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities, diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury.

Newton Heath Medical Centre is situated within Manchester Health and Care Commissioning. (CCG) and provides services to 6,837 patients under the terms of a general medical services (GMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The National General Practice Profile states that 4% of the practice population is from an Asian background with a further 10% of the population originating from black, mixed or other non-white ethnic groups.

Information published by Public Health England, rates the level of deprivation within the practice population group as one, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest. Male life expectancy is 74 years compared to the national average of 79 years. Female life expectancy is 78 years compared to the national average of 83 years.