

Fairmont Residential Limited

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Inspection report

Botts Farm
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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fairmont Residential Limited is a care home providing personal care and accommodation to up to 7 people who have a learning disability and or autism. Care is provided on two buildings with bedrooms and communal areas.

We found the following examples of good practice.

- Staff set up skittles in the garden for a person who used to go bowling each week.
- Staff had organised a special dinner via Zoom for a person who had always shared this with their family. Staff decorated the room and played the video link through a large television. The manager told us this made the person feel they were sitting at the table with their family.
- Staff had supported a person to access a medical appointment. Prior to the appointment staff contacted the hospital to agree a plan and used a variety of communication methods in line with the person's needs to help reduce their anxieties around leaving their home.
- The Provider had purchased additional tables and chairs and a gazebo to support people and their visitors comfort in the communal garden.
- Discussions were held with staff to reduce any anxieties they felt and the provider had signposted them to wellbeing services such as a 24 hours wellness support line.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Fairmont Residential Limited

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 4 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.