

Oldfield Residential Care Ltd

Bower Grange Residential Care Home

Inspection report

Fenn Green
Alveley
Bridgnorth
Shropshire
WV15 6JA

Tel: 01299861120
Website: www.oldfieldcare.co.uk

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16 February 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Bower Grange Residential Care Home is a care home registered to provide accommodation and personal care for up to 37 people. 35 people were living at the home at the time of the inspection.

We found the following examples of good practice.

- ☐ The service had a visiting pod in the conservatory, linked by an intercom, which supported safe visiting. Families could book 25 minute slots, and the pod was thoroughly cleaned between visits.
- ☐ The service used video calling and telephone contact to support families and friends to keep in touch.
- ☐ Staff had shared photographs of the communal areas and bedrooms with potential residents to assist with decision making regarding moving into the home.
- ☐ Staff wellbeing was discussed during supervision and the local GP practice and the provider supported staff in respect of accessing support, help and advice.
- ☐ Changes had been made to support social distancing amongst staff, as staff took breaks individually.
- ☐ The service was supporting staff through laundering their uniforms on site. This minimised the transmission of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Bower Grange Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.