

Mrs Joan Stewart

# The Lawns Care Home

## Inspection report

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20 October 2020

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

The Lawns Care Home is a residential care home providing personal care to 12 people over the age of 18 who have a diagnosis of a learning disability. At the time of the inspection 12 people were living at the service.

We found the following examples of good practice.

Staff were following current infection prevention and control guidance to help people to stay safe. We saw personal protective equipment was readily available and accessible, such as surgical face masks, disposable gloves and aprons, and staff used these appropriately during the inspection.

Staff received training in the management of infection control and using personal protective equipment appropriately.

The provider had implemented a programme of testing for both people using the service and staff, which all parties participated in.

The premises looked clean and hygienic. Additional cleaning processes had been put in place and there was a clear audit trail. The registered manager carried out regular infection control audits, and worked with the staff team to ensure infection prevention and control measures were followed to ensure people stayed safe.

People were supported to stay in regular contact with their families. The service had a clear process and booking system in place for visitors. Visitors were expected to undertake a screening process, decontaminate their hands, wear facemasks and ensure they socially distanced at all times during their visit.

The garden area had been arranged for socially distanced visits. The provider had recently refurbished a large summer house so that people could meet with their visitors comfortably during the colder weather. Staff also helped people stay in touch with family and friends through phone and video calls.

Information to help people understand the pandemic, including explaining why staff wore masks, had been used and displayed around the service in a variety of formats including easy read and pictorial formats.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

**Inspected but not rated**

Infection prevention and control at the service was safe.

# The Lawns Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 20 October 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.