

# Kingsley Care Homes Limited

# Allonsfield House

## Inspection report

Church Farm  
Campsea Ashe  
Woodbridge  
Suffolk  
IP13 0PX

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20 January 2021

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## Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	<b>Inspected but not rated</b>

# Summary of findings

## Overall summary

Allonsfield House is a residential care home providing accommodation and personal care for up to 53 people aged 65 and over. The home does not provide nursing care. At the time of the inspection there were 31 people living in the home.

We found the following examples of good practice.

The home was clean, hygienic and free of unpleasant odours.

There was a designated central entry system into the home. Everyone was temperature tested, had their oxygen levels checked through a finger pulse oximeter and completed hand sanitisation before entry. Staff used a separate entrance to the service to minimise the risk of exposure to an infection.

Staff had received training in infection control and prevention and in donning and doffing of personal protective equipment (PPE). Additional training to support effective screening had been provided. This included the use of lateral flow tests (LFT) and finger pulse oximeter.

PPE stations were situated throughout the home. There were sufficient supplies of PPE and staff were observed to wear this appropriately.

The environment had been adapted to support social distancing. This included additional break out areas for staff.

In line with current guidance robust arrangements to safely facilitate indoor visits for people living in the home to see their family/friends was in place. This included a booking system, screening checks and appropriate use of PPE.

The registered manager confirmed that staff employed in the service did not work in any other care settings. This meant the risk of cross infection was reduced.

Arrangements for regular testing of Covid-19 for people living in the service and staff were in place. This ensured action could be taken swiftly to reduce the risk of exposure if a positive test was returned and in the event if anyone developed symptoms of the virus.

Risk assessments had been completed to protect people living in the service and staff. Where risks had been identified, for example staff who may be at higher risk of contracting Covid-19, measures were in place to mitigate the risk and to support them.

Consideration had been given to effective zoning and cohorting of staff in the event of an outbreak of Covid-19 in the home. This was underpinned by the provider's risk assessment of the home.

Regular checks were in place to ensure effective infection prevention and control measures were followed.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Allonsfield House

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 20 January 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.