

Norton Lees Hall and Lodge Limited

Norton Lees Hall and Lodge

Inspection report

156 Warminster Road
Sheffield
South Yorkshire
S8 8PQ

Tel: 01142583256

Date of inspection visit:
21 December 2020

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04 January 2021

Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Norton Lees Hall and Lodge is a care home providing accommodation and personal care to older people, some of whom are living with dementia. The service can accommodate up to 80 people in a purpose-built facility over two floors and four wings, each with a separate dining room and lounge.

We found the following examples of good practice.

- The premises were clean and well maintained. Waste products were disposed of safely.
- All staff had received training in infection control and prevention and their competency in this was regularly checked. Staff were seen to be following correct practice in this area.
- All people living and working at Norton Lees Hall and Lodge were regularly tested for Covid-19.
- Visits were restricted at the time of this inspection. Relatives and friends were encouraged to keep in contact with their loved ones via telephone and video calls. A visiting pod had been erected in the car park to enable safe visits in the warmth.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Norton Lees Hall and Lodge

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This targeted inspection was to ensure that the service was compliant with infection control and prevention measures.

This inspection took place on 21 December 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.