

Park Practice

Inspection report

700 Holderness Road
Hull
North Humberside
HU9 3JA
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Date of inspection visit: 22 August 2019
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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive?

Good 

Are services well-led?

Good 

Overall summary

We carried out an announced comprehensive inspection at Park Practice on 22 August 2019 as part of our inspection programme.

We based our judgement of the quality of care at this service on a combination of:

- what we found when we inspected
- information from our ongoing monitoring of data about services and
- information from the provider, patients, the public and other organisations.

We have rated this practice as good overall and good for all population groups.

We found that:

- The practice provided care in a way that kept patients safe and protected them from avoidable harm.

- Patients received effective care and treatment that met their needs.
- Staff dealt with patients with kindness and respect and involved them in decisions about their care.
- The practice organised and delivered services to meet patients' needs. Patients could access care and treatment in a timely way.
- The way the practice was led and managed promoted the delivery of high-quality, person-centre care.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Population group ratings

Older people	Good 
People with long-term conditions	Good 
Families, children and young people	Good 
Working age people (including those recently retired and students)	Good 
People whose circumstances may make them vulnerable	Good 
People experiencing poor mental health (including people with dementia)	Good 

Our inspection team

Our inspection team was led by a CQC lead inspector.
The team included a GP specialist advisor.

Background to Park Practice

Park Practice is located at 700 Holderness Road, Hull North Humberside HU9 3JA. The surgery has good transport links and there is a pharmacy located nearby.

The provider is registered with CQC to deliver the Regulated Activities; diagnostic and screening procedures, maternity and midwifery services and treatment of disease, disorder or injury.

Park Practice is situated within the NHS Hull Clinical Commissioning Group (CCG) and provides services to 3950 patients under the terms of an alternative primary medical services (APMS) contract. This is a contract between general practices and NHS England for delivering services to the local community.

The provider, City Health Care Partnership CIC, who registered with the CQC in April 2017. City Health Care Partnership CIC is an independent "for better profit" co-owned business responsible for providing community health and integrated social care services to the

population of Hull. The practice employs one male GP. A locum advanced nurse practitioner is engaged Monday to Thursday. There are two practice nurses, two health care assistants and a senior pharmacist. There is a practice manager and a team of secretarial, reception and administration staff. The practice also has an administration apprentice.

The percentage of the practice population in the 65 and over age groups is similar to the local CCG and England average. The percentage of the practice population in the 0 to 18 age group is similar to the local CCG and England average. The National General Practice Profile states that 97.5% of the practice population is from a White background and 2% is from a mixed race or Asian background. Information published by Public Health England, rates the level of deprivation within the practice population group as two, on a scale of one to ten. Level one represents the highest levels of deprivation and level ten the lowest.