

# Stockdales Of Sale, Altrincham & District Ltd

## Headonhey

### Inspection report

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Date of inspection visit:  
09 February 2022

Date of publication:  
02 March 2022

### Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Headonhey is a residential care home that provides accommodation and personal care support for seven people with complex learning disabilities and associated physical disability needs. Each person had their own room and shared accessible bathrooms. The communal areas of the home were spacious, enabling people to easily move around in their wheelchairs.

We found the following examples of good practice.

Safe visiting was taking place. Some families preferred to use an external marquee. All visitors had a COVID-19 test prior to their visit. Essential care givers were part of the weekly home COVID-19 testing regime and had been able to continue to visit the home during the recent outbreak, as per current government guidance.

Staff had completed regular infection control and use of PPE training. Staff were observed in these areas to ensure their competency. Staff were seen to be using the correct PPE during our inspection.

The home was clean throughout. A housekeeper and staff completed daily cleaning schedules.

All staff had had their COVID-19 vaccinations, or were exempt, and took part in the regular testing programme at the home. All professional visitors were checked to ensure they were fully vaccinated before entering the home.

The service sought support and advice from external agencies, including the local health protection team, during the recent COVID-19 outbreak. The home had been praised for how they had handled the outbreak and continued to support the people living at Headonhey.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Headonhey

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of COVID-19, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice is safe and that services are compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 9 February 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures. Members of staff from the provider's other services had worked at Headonhey to cover staff who were isolating during the COVID-19 outbreak. These moves were risk assessed and involved members of staff who already knew the people living at the home.

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- Headonhey were following current guidance for visitors to the home. Some families continued to prefer to meet their relative in a marquee set up for visitors. Heaters were used to make this more comfortable. All visitors completed a COVID-19 test prior to their visit.
- Some people had Essential care givers (ECGs). ECGs had continued to visit the home during the recent COVID-19 outbreak and were part of the homes weekly testing regime.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The Government has announced its intention to change the legal requirement for vaccination in care homes, but the service was meeting the current requirement to ensure non-exempt staff and visiting

professionals were vaccinated against COVID-19.