

Avon Lodge UK Limited

Fairview

Inspection report

33 Bridgend Road
Enfield
Middlesex
EN1 4PD

Tel: 01992769651

Date of inspection visit:
17 February 2021

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19 May 2021

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Fairview is a 'care home'. People in care homes receive accommodation and nursing or personal care as a single package under one contractual agreement. The service was registered to provide care for up to 10 people. On the day of the inspection there were nine people living at the service. They varied in age, with a variety of learning and health disabilities.

We found the following examples of good practice.

- Information and guidance was provided to all visitors when visiting the home which specified the processes in place to facilitate safe visits. All visitors were screened for symptoms of COVID-19 and were provided with Personal Protective Equipment (PPE), and required to take a test at the door to prove their negative status. This enabled the service to protect people, staff and visitors.
- The service had an open garden area with separate access to allow safe visiting. At the time of the inspection, non-essential visiting to the home was restricted due to cases of infection recently reported within the home.
- The service ensured all staff received appropriate training, support and guidance throughout the pandemic period. Observation and reflective practices were used to assess staff competency and enhance their learning and development.
- Staff were observed to be wearing PPE in line with government guidance and the providers policy. There were adequate PPE supplies in the service. The home was clean and tidy and staff had systems to ensure all areas, particularly shared bathroom areas were regularly cleaned and care staff were documenting cleaning being carried out within the home. Frequently touched surfaces of the home for example handrails and door handles, were continuously being cleaned.
- The service monitored and screened people living at the home and staff daily for any signs or symptoms of possible infection. This enabled the service to take immediate action if anyone was identified with symptoms of COVID-19 to prevent and minimise the risk of transmission.
- People and staff had access to regular COVID-19 testing as per government and Public Health England guidance. People and staff had been offered vaccination and guidance was in place to promote the uptake of the vaccination programme, particularly amongst the staff team.
- New admissions to the home was completed in line with COVID-19 guidance. People were only admitted following a negative COVID-19 test result.
- There was an infection control policy and contingency plan in place that had been updated as guidance

had changed. At the time of the inspection, there had been a recent outbreak and healthcare professionals had continued to provide clinical support to people as required. Areas for learning and improvement had been identified from the outbreak and had been adopted since the outbreak.

- The provider worked pro-actively to ensure that they worked in line with the most current guidance and directives. All information was shared with all staff through regular meetings, handovers and hand-outs.
- Handwashing, sanitising, and PPE stations were located throughout the home. However, toilet facilities did not have a sink with water located within the same room. If the bathrooms located nearby were in use by others, people would not have immediate access to handwashing facilities. The registered manager told us the service will be undertaking refurbishment in the coming year and they will explore the installation of more hand washing facilities throughout the building.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated.

Inspected but not rated

Fairview

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the IPC practices the provider has in place. The service had recently experienced an outbreak of COVID-19.

This inspection took place on 17 February 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were somewhat assured that the provider was promoting safety through the layout and hygiene practices of the premises.