

Parklands Residential Home Limited

# Parklands Care Home

## Inspection report

516 New Hall Lane  
Preston  
Lancashire  
PR1 4TD

Date of inspection visit:  
27 January 2022

Date of publication:  
03 February 2022

### Ratings

Overall rating for this service	Inspected but not rated
---------------------------------	-------------------------

Is the service safe?	<b>Inspected but not rated</b>
----------------------	--------------------------------

# Summary of findings

## Overall summary

Parklands Care Home is a residential care home providing personal care for up to 14 older people. 12 people were living in the service at the time of our inspection. The service was delivered in one adapted building over two floors. Car parking was available.

We found the following examples of good practice.

There were clear processes in place for visitors to the service. They were screened for Covid 19 symptoms and were required to wear appropriate personal protective equipment (PPE). This was made available to visitors on entrance.

Visiting was safely facilitated using the homes conservatory which had a separate entrance and exit. Families could visit by appointment and enhanced cleaning was carried out in between each visit. People had individual risk assessments and were supported to go out with family where possible.

The provider was meeting COVID-19 vaccination requirements for those who were not exempt and whole home testing was being carried out as per the best practice guidance.

Measures were in place to prevent people from spreading infection when admitting a person to the service from a health, social care service or community setting. The service was following the required testing and isolation periods (if required) for new residents.

Staff wore appropriate PPE to ensure people were protected as much as possible from the risk of cross infection. There was an adequate supply of PPE in stock including hand sanitisation which was available throughout the home. Staff had received training on how to put on and take off PPE safely and could describe how to do this.

The registered manager had an extensive COVID-19 policy in addition to their infection control procedures. The provider had effectively managed and implemented IPC measures and had not had anyone test positive for COVID-19 throughout the pandemic.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Parklands Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at how services manage infection control and visiting arrangements. This was a targeted inspection looking at the infection prevention and control measures the provider had in place. We also asked the provider about any staffing pressures the service was experiencing and whether this was having an impact on the service.

This inspection took place on 27th January 2022 and was announced. We gave the service 24 hours' notice of the inspection.

# Is the service safe?

## Our findings

### Staffing

- The provider told us they had measures in place to mitigate the risks associated with COVID-19 related staff pressures

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.