

Calsan Limited

Bushmead Court Residential Home

Inspection report

Bushmead Court
58-60 Bushmead Avenue
Bedford
Bedfordshire
MK40 3QW

Tel: 01234353884
Website: www.bedford-care-homes.com

Date of inspection visit:
12 August 2020

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24 August 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Bushmead Court Residential Home is a care home. The home can accommodate up to 27 older people who have a range of care needs including dementia and physical disabilities. The accommodation is arranged over three floors and can be accessed using the passenger and stair lifts provided. There are 23 bedrooms and a choice of communal areas, including accessible outside space. At the time of this inspection there were 17 people living at the home.

We found the following examples of good practice.

- ☐ Staff in the service had made short films and taken photographs for new people and their relatives who were not able to visit the home prior to moving in. These visual aids acted as a virtual tour to enable people to look at areas within the service including their bedroom and see staff within the service.
- ☐ People were able to access an onsite hairdresser. The hairdresser had completed additional training in relation to infection control procedures during the Covid-19 pandemic. This enabled them to put into place strict cleaning schedules between appointments.
- ☐ The service used creative ways to ensure activities were still offered to people living in the service. On the day of our visit we were told that a singer was due to visit the service the following day. The singer was going to set up their stage in the garden so that people could watch them from the conservatory. The conservatory was arranged to ensure social distancing was in place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Bushmead Court Residential Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 12 August and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.