

Surbiton Care Centre Ltd

Surbiton Care Home

Inspection report

11-15 Park Road
Berrylands
Surbiton
Surrey
KT5 8QA

Tel: 02083907712

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24 January 2022

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10 February 2022

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Surbiton Care Home is a residential care home accommodating up to 26 older people. There were 22 people living there when we visited.

We found the following examples of good practice

- Thorough screening procedures were utilised upon entry into the home. This included testing, temperature checks, screening forms and use of personal protective equipment (PPE).
- Quarantine boxes were in place to cover all infection control needs should a person test positive. This enabled easy access to all PPE for staff and ensured people were supported to isolate safely.
- There were sufficient levels of PPE available across the home for staff to use throughout their shift. We saw that this was in plentiful supply and contingency plans were in place to ensure stock was available.
- People were supported to see their loved ones through the use of screened visits or video calls where necessary.
- People and staff were subject to regular testing in line with government guidelines.
- All staff were up to date with infection prevention and control (IPC) training and the providers IPC policy was up to date.
- The home was clean and hygienic throughout with regular cleaning schedules in place to stop the spread of infection.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Surbiton Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 24 January 2022 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were assured the provider was facilitating visits for people living in the home in accordance with the current guidance.

From 11 November 2021 registered persons must make sure all care home workers and other professionals visiting the service are fully vaccinated against COVID-19, unless they have an exemption or there is an emergency.

- The service was meeting the requirement to ensure non-exempt staff and visiting professionals were vaccinated against COVID-19.