

Prodent London Limited

Pro Dental Clinic

Inspection report

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Overall summary

We undertook a follow up inspection of Pro Dental Clinic on 31 October 2022. This inspection was carried out to review in detail the actions taken by the registered provider to improve the quality of care and to confirm that the practice was now meeting legal requirements.

The inspection was led by a CQC inspector who was supported by a specialist dental adviser.

We undertook a focused inspection of Pro Dental Clinic on 17 August 2022 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. We found the registered provider was not providing safe or well-led care and was in breach of regulations 12 and 17 of the Health and Social Care Act 2008 (Regulated Activities) Regulations 2014. You can read our report of that inspection by selecting the 'all reports' link for Pro Dental Clinic dental practice on our website www.cqc.org.uk.

When one or more of the 5 questions are not met, we inspect again after a reasonable interval, focusing on the areas where improvement was required.

As part of this inspection we asked:

Is it safe?

• Is it well-led?

Our findings were:

Are services safe

We found this practice was providing safe care in accordance with the relevant regulations.

Summary of findings

The provider had made improvements in relation to the regulatory breaches we found at our inspection on 17 August 2022.

Are services well-led?

We found this practice was providing well-led care in accordance with the relevant regulations.

The provider had made improvements in relation to the regulatory breaches we found at our inspection on 17 August 2022.

Background

Pro Dental Clinic is located in the City of Westminster and provides private dental care and treatment for adults.

Car parking spaces, including dedicated parking for disabled people, are available near the practice.

The dental team includes 3 dentists, 1 head dental nurse, a trainee dental nurse, a dental hygienist, 2 receptionists, a trainee manager/treatment coordinator and a practice manager (who is also the owner of the practice).

The practice has 2 treatment rooms.

During the inspection we spoke with the dental nurse and the practice manager. We looked at practice policies and procedures and other records about how the service is managed.

The practice is open:

Monday – Friday 9am – 6pm

Saturday – 9am – 4pm

Summary of findings

The five questions we ask about services and what we found

We asked the following question(s).

Are services safe?

No action



Are services well-led?

No action



Are services safe?

Our findings

We found that this practice was providing safe care and was complying with the relevant regulations.

At the inspection on 31 October 2022 we found the practice had made the following improvements to comply with the regulation:

- There was an asthma spacer available to use with the asthma inhaler
- There was buccal midazolam in the medical emergencies kit to manage seizures.
- Glucagon was kept in the fridge, and fridge temperature was recorded.
- Infection control processes were in line with the current guidance.
- There were no paediatric pads for the automated external defibrillator (AED); the practice told us they did not see children at the practice.

Are services well-led?

Our findings

We found that this practice was providing well-led care and was complying with the relevant regulations.

At the inspection on 31 October 2022 we found the practice had made the following improvements to comply with the regulation:

- There were appropriate checks in place for the medical emergency kit.
- The sharps policy had been updated to reflect the way the practice used sharps.
- There was evidence that the practice had appointed a radiation protection advisor.
- The provider had training related to the use of handheld x-ray machines

The provider had also made further improvements:

- The practice was not using closed-circuit television cameras (CCTV). However they still needed to takedown the signs that were stating they were inside the practice.
- The practice had implemented audits for the prescribing of antibiotic medicines.