

Dr Samir Sadik

Quality Report

Waterloo Medical Centre
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Ashton Under Lyne,
Tameside
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Website:

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good 

Are services safe?

Good 

Are services effective?

Good 

Are services caring?

Good 

Are services responsive to people's needs?

Good 

Are services well-led?

Good 

Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection at Dr Samir Sadik on 10 February 2016. The overall rating for the practice was good, with one area, safe rated as requires improvement. The full comprehensive report on the February 2016 inspection can be found by selecting the 'all reports' link for Dr Samir Sadik on our website at www.cqc.org.uk.

This inspection was an announced focused inspection carried out on 19 October 2017 to confirm that the practice had carried out their plan to meet the legal requirements in relation to the breaches in regulations that we identified in our previous inspection on 10 February 2016. This report covers our findings in relation to those requirements and also additional improvements made since our last inspection.

Overall the practice is rated as Good and the practice is now rated good for being 'safe'.

Our key findings were as follows:

- Recruitment records relating to people employed now include information relevant to their employment such as photo identification and DBS checks in line with legal requirements.

We also noted the practice had made additional improvement which included:

- We saw the practice had an up to date business continuity plan in place.
- Additional nursing staff had been recruited and the practice had the flexibility to add additional nursing sessions when required.
- A new recall system has been introduced to ensure patients have access to annual reviews in a timely manner.
- We saw an audit cycle had been initiated by the lead GP.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is now rated as good for providing safe services.

At this inspection we reviewed documentary evidence to demonstrate how they had improved their practises in relation to the overview of safety systems and processes since the last inspection.

Evidence we reviewed included:

- An updated recruitment and selection process which reflected current guidance and three recruitment files for recently employed staff. Recruitment files included proof of identification, evidence of satisfactory conduct in previous employments in the form of references, qualifications, registration with the appropriate professional body and the appropriate checks through the DBS.

Good



Are services effective?

The practice is rated as good for providing effective services.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Are services caring?

The practice is rated as good for providing caring services.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Are services responsive to people's needs?

The practice is rated as good for providing responsive services.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Are services well-led?

The practice is rated as good for providing well-led services.

Good



Summary of findings

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Summary of findings

The six population groups and what we found

We always inspect the quality of care for these six population groups.

Older people

The practice is rated as good for providing services to older people.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



People with long term conditions

The practice is rated as good for providing services to people with long-term conditions.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Families, children and young people

The practice is rated as good for providing services to families, children and young people.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Working age people (including those recently retired and students)

The practice is rated as good for providing services to working age people.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



People whose circumstances may make them vulnerable

The practice is rated as good for providing services to people whose circumstances may make them vulnerable.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Summary of findings

People experiencing poor mental health (including people with dementia)

The practice is rated as good for providing services to people experiencing poor mental health.

This rating was given following the comprehensive inspection on 10 February 2016. A copy of the full report following this inspection is available on our website: <http://www.cqc.org.uk/location/1-496010176>

Good



Dr Samir Sadik

Detailed findings

Our inspection team

Our inspection team was led by:

A CQC Inspector reviewed and analysed the evidence provided at the time of the inspection.

Background to Dr Samir Sadik

Dr Samir Sadik provides primary medical services in Ashton Under Lyne, Tameside from Monday to Friday. The surgery is open Monday to Friday 8:30am to 6:00pm, closed Wednesday afternoon.

Appointments with a GP are available:

Monday 8:30 - 10:30am and 3:30 – 5:30pm

Tuesday 8:30 - 10:30am (walk in) and 3:30 – 5:30pm

Wednesday 8:30 - 10:30am

Thursday 8:30 - 10:30am and 3:30 – 5:30pm

Friday 8:30 - 10:30am and 3:30 – 5:30pm

Patients are also able to access appointments as part of a local extended hours hub from 6:30 pm to 8 pm weekdays and 9 am to 12 noon weekends.

Dr Samir Sadik's practice is situated within the geographical area of Tameside and Glossop Clinical Commissioning Group (CCG).

The practice has a Personal Medical Services (PMS) contract. The PMS contract is the contract between general practices and NHS England for delivering primary care services to local communities.

Dr Samir Sadik is responsible for providing care to 2572 patients.

The practice is single handed with one full time male GP and three part time (two male, one female) salaried/long term locum GPs. The practice also has two part time nurses and a phlebotomist. The practice is supported by a practice manager, receptionists and administrators.

When the practice is closed patients are directed to the out of hour's service.

Why we carried out this inspection

We undertook a comprehensive inspection of Dr Samir Sadik on 10 February 2016 under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. The practice was rated as requires improvement in one key area of safe. The full comprehensive report following the inspection on 10 February 2016 can be found by selecting the 'all reports' link for The Dr Samir Sadik on our website at www.cqc.org.uk.

We undertook a follow up focused inspection of Dr Samir Sadik on 19 October 2017. This inspection was carried out to review in detail the actions taken by the practice to improve the quality of care and to confirm that the practice was now meeting legal requirements.

How we carried out this inspection

Following the inspection on 10 February 2016 the practice supplied an action plan telling us how they would ensure they meet the requirements to provide safe care and treatment.

Detailed findings

We carried out an announced focussed follow-up visit on 19 October 2017. A CQC inspector reviewed and analysed the evidence provided by the practice and made an assessment of this against the regulations.

Are services safe?

Our findings

The practice was previously inspected on 10 February 2016. The inspection was a comprehensive inspection under the Health and Social Care Act 2008. At that inspection, the practice was rated good overall. However, areas within the key question safe were identified as requires improvement as the practice was not meeting the legislation at that time;

At this inspection we reviewed a range of documents and spoke with staff including the lead GP and practice nurse which demonstrated they were now meeting the requirements

Evidence we reviewed included:

- An updated recruitment and selection procedure which reflected current guidance and three recruitment files for recently employed staff. Recruitment files included proof of identification, evidence of satisfactory conduct in previous employments in the form of references, qualifications, registration with the appropriate professional body and the appropriate checks through the DBS.

Are services effective?

(for example, treatment is effective)

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following website <http://www.cqc.org.uk/location/1-496010176>

Are services caring?

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following website <http://www.cqc.org.uk/location/1-496010176>

Are services responsive to people's needs?

(for example, to feedback?)

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following website <http://www.cqc.org.uk/location/1-496010176>

Are services well-led?

Good 

(for example, are they well-managed and do senior leaders listen, learn and take appropriate action)

Our findings

Please note this is a focused inspection of the overview of systems and processes within the key question safe. We did not review this key question.

Please refer to the comprehensive inspection report for this service that is available on our website at the following web site <http://www.cqc.org.uk/location/1-496010176>