

# Sunrise Senior Living Limited

# Sunrise of Fleet

## Inspection report

22-26 Church Road  
Fleet  
Hampshire  
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Date of inspection visit:  
28 August 2020

Date of publication:  
28 September 2020

## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Sunrise of Fleet accommodates up to 78 people in one building over three floors. The first two floors were designated for 'Assisted Living', where people had a range of care needs but could carry out various aspects of daily living independently. The top floor was the 'Reminiscence' community, which had been designed as a living space suitable for people living with dementia. At the time of inspection there were 56 people living at the service.

We found the following examples of good practice.

The provider had installed personal protective equipment and hygiene stations in key areas of the home, including frequently used walkways. This provided prompts and easy access for staff to help ensure appropriate use and disposal of this equipment.

The provider worked to minimise the pandemic's impact on people's wellbeing. The use of different communal areas had helped to promote social distancing, whilst ensuring people had access to regular activities and social contact with others.

The provider took a comprehensive approach to minimising the risk of infections being brought in the home. This included putting measures in place to avoid the need for staff to use public transport when commuting to and from work.

The provider had detailed plans in place around visitors to the home, which balanced risks with considerations around people's wellbeing. Walking routes when accessing the garden for visits had been carefully planned to minimise use of communal areas. Additional staff had been assigned to clean transit routes as people made their way to and from visits. This helped to ensure these frequently used areas were clean.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service was following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Sunrise of Fleet

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 28 August 2020 and was announced. The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

## Is the service safe?

### Our findings

S5. How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.