

The Orders Of St. John Care Trust

OSJCT Grevill House

Inspection report

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

OSJCT Grevill House is a care home registered for 65 older people including people living with dementia. The home is split into two separate buildings, Grevill House and Ashley Intermediate Unit. As part of this inspection we focused solely on Ashley Intermediate Unit, which had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive COVID-19 status. The Ashley Intermediate Unit had been set up to provide care and support to 14 people as part of the designated scheme.

We found the following examples of good practice.

- The service had developed a dedicated building with en-suite rooms to care safely for people who were admitted to the service with COVID-19. The building had its own access and was able to be separated from Grevill House. Measures were in place to keep people safe and well cared for, and to reduce the risk of infection spreading outside of the building. For example, staff only worked in Ashley Intermediate Unit and did not work in the main building (Grevill House).
- Systems were in place to reduce the risk of cross infection throughout the service. Ashley Intermediate Unit had its own laundry facilities. There were set processes in place to clean and sanitise used eating utensils to reduce the risk of the virus being contracted outside of the unit.
- Enhanced cleaning schedules including regular cleaning of frequently touched surfaces such as handrails and door handles were in place. This reduced the risk of cross infection. Additional equipment had been purchased to enhance infection control measures. For example, handwashing and PPE stations, decontamination devices which neutralized rooms and soft furnishings. The provider and registered manager also purchased items which enabled them to monitor cleanliness of the service as well as staff hand hygiene.
- Ashley Intermediate Unit had a designated staff team. This reduced the risk of infection spread. Staff had received additional training in infection prevention and control and end of life care. Staffing numbers had been decided on for the unit and clear leadership arrangements were in place. Management of Grevill House were also available to provide virtual support.
- Staff employed by the service did not work in any other care setting. This meant the risk of cross infection was reduced.
- The provider and registered manager were proactive in keeping up to date with best practice guidance and had been involved in pilot schemes to assist with advancement in technology, infection control and COVID-19 testing.

- The providers infection prevention and control policy was up to date. People and staff had risk assessments in place to identify their individual risks associated with COVID-19. This meant protective measures could be put in place to keep people and staff safe.

We were assured that this service met good infection prevention and control guidelines as a designated care setting.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

OSJCT Grevill House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a review of infection control and prevention measures in care homes.

The service had been identified for use by the Local Authority as a designated care setting in response to the Winter Plan for people discharged from hospital with a positive Covid-19 status. This inspection was to ensure that the service was compliant with infection control and prevention measures.

A physical site visit took place on 13 January 2021 and was announced. On the 28 January 2021 we carried out a virtual walkaround of the service to view a range of refurbishment work that had been completed and had a discussion with the registered manager and a representative of the provider.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.