

The Kent Autistic Trust

The Kent Autistic Trust - 11a Curlew Crescent

Inspection report

11a Curlew Crescent
Strood
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07 December 2020

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Ratings

| | |
|---------------------------------|-------------------------|
| Overall rating for this service | Inspected but not rated |
| Is the service safe? | Inspected but not rated |

Summary of findings

Overall summary

About the service

The Kent Autistic Trust – 11a Curlew Crescent is a residential care home that accommodates up to six adults with an autistic spectrum condition. At the time of the inspection there were six people living at the service.

We found the following examples of good practice

Staff were observed wearing Personal Protective Equipment (PPE) when supporting people. People wore PPE whilst in communal areas of the service. Staff had access to PPE and there were 'PPE stations' around the service to ensure PPE was at hand when needed.

The management team provided people and staff information about COVID-19 in a variety of ways. This included easy to read guidance to help people understand the virus and support them to stay safe.

People were supported to keep in touch with their relatives through video calls and phone calls. Records showed that people had been supported to visit their relatives in person when it was safe to do so. People were smiling and appeared happy and there was a calm atmosphere.

Cleaning schedules had been increased. Areas including light switches and door handles were cleaned regularly. Regular audits were used to monitor cleanliness of the service.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Kent Autistic Trust - 11a Curlew Crescent

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act. We looked at the overall quality of the service and provided a rating for the service under the Care Act 2014.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 07 December 2020 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection

Preventing and controlling infection

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.