

Hornsey Park Surgery

Inspection report

114 Turnpike Lane
London
N8 0PH
Tel: 02088882227

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good



Are services effective?

Good



Overall summary

We previously carried out an announced comprehensive inspection at Hornsey Park Surgery in February 2020 as part of our inspection programme. We rated the practice as Good overall. We rated the practice Good for providing safe, responsive, caring and well-led services and requires improvement for providing an effective service. You can read the full report by selecting the 'all reports' link for Hornsey Park Surgery on our website (www.cqc.org.uk).

We were mindful of the impact of the Covid-19 Pandemic on our regulatory function. This meant we took account of the exceptional circumstances arising as a result of the Covid-19 Pandemic when considering what type of inspection was necessary and proportionate, this was therefore a desk-based inspection. On 10 November 2021, we carried out a desk-based review to confirm that the practice had carried out improvement plans to their service.

We found that the practice had put measures in place for ongoing improvement. The practice is now rated Good for providing effective services.

We based our judgement of the quality of care at this service on a combination of:

- What we found when we reviewed the information sent to us by the provider;
- Information from our ongoing monitoring of data about services.

We have rated effective as Good because:

- Systems have been put in place to monitor and improve the uptake for the childhood immunisation and cervical screening programmes and for monitoring long term conditions.

Details of our findings and the evidence supporting our ratings are set out in the evidence tables.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Our inspection team

We did not visit Hornsey Park Surgery during this inspection. The review of information sent by the practice was undertaken remotely by a CQC inspector.

Background to Hornsey Park Surgery

Hornsey Park Surgery is located in a converted residential property. The practice is provided by a single handed GP and is located off the main road which is accessible by local bus and train services. Consultations take place on the ground floor.

The practice provides care to approximately 4,400 patients. The practice population has a deprivation score of three out of ten (1 being the most deprived). The practice cares for a diverse population with approximately 41% of its patients being from black and ethnic minority backgrounds.

The practice holds a GMS (General Medical Services) contract with NHS England. A GMS contract is a contract between NHS England and general practices for delivering general medical services and is the most common form of GP contract.

It is regulated with the Care Quality Commission (CQC) to provide the regulated activities of diagnostic and screening procedures; family planning; maternity and midwifery services; and the treatment of disease, disorder or injury.

The clinical team consists of two GP partners, three male and two female regular locums, two female practice nurses. They are supported by a practice manager and an administration and reception team.

The practice's opening hours are 8am to 6.30pm on weekdays, with extended hours appointments operating between 10am and 2pm on Saturdays.

Standard appointments are 10-15 minutes long, with double appointments available to patients who request them, or for those who have been identified with complex needs. Telephone consultations are available. Appointments can be booked online by patients who have registered for the system.

When the practice is closed, patients are redirected to a contracted out-of-hours service. The local Clinical Commissioning Group (CCG) has commissioned an extended hours HUB service, which operates at two locations between 6.30pm and 8pm on weeknights and from 8am to 8pm at weekends. The practice is one of the host locations for the HUB service. Patients may make appointments with the service by contacting the practice.