

The Albion Surgery

Quality Report

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This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this service

Good



Are services safe?

Good



Summary of findings

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Overall summary

Letter from the Chief Inspector of General Practice

We carried out an announced comprehensive inspection of the practice on 28 July 2015. We undertook this focussed inspection on 10 March 2016 to check that the practice had taken steps to rectify shortcomings that were identified at the July inspection. This inspection did not include a visit to the practice. You can read the report from our last comprehensive inspection by selecting the 'all reports' link for the Albion Surgery on our website at www.cqc.org.uk.

Overall the practice is rated as Good. Specifically, following the focussed inspection we found the practice to be good for providing safe services.

Our key findings across all the areas we inspected were as follows:

- Systems and processes were in place to keep people safe. The practice had taken steps to review and update health and safety risk assessments and ensure that actions were completed.

Professor Steve Field (CBE FRCP FFPH FRCGP)
Chief Inspector of General Practice

Summary of findings

The five questions we ask and what we found

We always ask the following five questions of services.

Are services safe?

The practice is rated as good for providing safe services.

Improvements had been made in the way the practice carried out and reviewed its health and safety risk assessments.

Good



The Albion Surgery

Detailed findings

Why we carried out this inspection

We undertook a focussed desk-based inspection of The Albion Surgery on 10 March 2016. This is because the

service had been identified as having out of date health and safety risk assessments which potentially put patients at risk of harm at the July 2015 inspection. We inspected the practice against one of the five questions we ask about services: is the service safe.

Are services safe?

Our findings

Overview of safety systems and processes

The practice had taken steps to mitigate the risks to patients in relation to health and safety.

Health & Safety monthly audits were being carried out and we were sent copies of these. A health and safety risk assessment toolkit had been implemented and a new protocol had been put into place.

An external company had been booked to carry out PAT electrical appliance testing in April whilst external contractors had carried out a full health and safety check, including a legionella check, and a review of disabled access on 9 March.