

Craigarran Limited

Craigarran Care Home

Inspection report

Cinnamon Drive
Trimdon Station
County Durham
TS29 6NY

Tel: 01429880550

Date of inspection visit:
19 August 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Craigarran Care Home is a residential nursing home providing personal and nursing care to older people and people living with a dementia. It can support up to 44 people across a single, purpose-built and adapted site.

- The registered manager was very proactive in the early planning and preparation for COVID19. They felt they had received little guidance so they had carried out their own detailed research to inform staff what was expected of them.
- Visitors to the service were rigorously checked before they entered the premises and were taught how to use personal protective equipment (PPE).
- All staff had been trained in infection, prevention and control. Additional cleaning routines had been established. A volunteer provided additional cleaning time.
- Risks of cross contamination had been assessed and actions put in place to mitigate the risks. A separate annex to the home was set aside for anyone who tested positive.
- Regular testing of people and staff was in place using the national testing portal.
- Additional assessments were in place for staff from Black, Asian and Minority Ethnic (BAME) communities. Staff had completed surveys to say they had felt well supported during the pandemic.
- Contingency planning was in place should there be a second wave of the virus.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Craigarran Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

This was a targeted inspection looking at the infection control and prevention measures the provider has in place. As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

This inspection took place on 19 August 2020 and was announced. The service was invited to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.