

Community Integrated Care

Dean View Villas

Inspection report

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Date of inspection visit:
12 November 2020

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Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

About the service

Dean View Villas is a residential care home that provides personal care to up to eight people with a learning disability or physical disability. There were five people living there at the time of the inspection. The service is provided from two adjoining bungalows, each with its own communal areas.

We found the following examples of good practice.

- Staffing levels were safe. Staff had volunteered to spend the entirety of the isolation period on site with people who used the service, sleeping in spare rooms. This ensured a continuity of care and reduced the chances of spreading infection.
- New signage including floor signage to help encourage social distancing was in place. Additional cleaning of all areas and frequent touch surfaces was in place.
- Stringent measures were in place to limit unnecessary visits to the service. All visitors had to undergo a temperature check and a range of questions.
- The new manager had responded proactively to external advice, including the repurposing of one room to ensure there was adequate office space and a space for staff to change clothing safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service were following safe infection prevention and control procedures to keep people safe.

Inspected but not rated

Dean View Villas

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 (the Act) as part of our regulatory functions. We checked whether the provider was meeting the legal requirements and regulations associated with the Act.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 November 2020 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.