

The Bermuda Practice Partnership

Inspection report

Shakespeare Road
Popley
Basingstoke
Hampshire
RG24 9DT
Tel: 01256 464151
www.bermudapractice.co.uk

Date of inspection visit: 22 March 2019
Date of publication: 26/04/2019

This report describes our judgement of the quality of care at this service. It is based on a combination of what we found when we inspected, information from our ongoing monitoring of data about services and information given to us from the provider, patients, the public and other organisations.

Ratings

Overall rating for this location

Good 

Are services safe?

Good 

Overall summary

This practice is rated as Good overall. (Previous rating June 2018 – Good)

The key questions at this inspection are rated as:

Are services safe? – Good

We carried out an announced focused inspection at The Bermuda Partnership Practice on 22 March 2019, to follow up on recommendations made at our previous inspection in April 2018 (report published June 2018).

Areas for improvement found at the previous inspection were:

- Reviewing the fire safety risk assessment to resolve any actions which had not been completed.
- Reviewing the arrangements for identifying and registering patients who are also carers
- Reviewing arrangements for summarising new patient care records onto the practice systems.
- Reviewing the effectiveness of arrangements for the security of prescription stationery, to ensure it was appropriately logged and tracked.

We inspected the safe domain only and reviewed arrangements for identifying patients who were also carers.

At this inspection we found:

- Outstanding actions from the fire risk assessment had been completed.
- Systems and processes were in place to identify patients who were carers and also patients who were cared for. The practice had linked their carers list with the frailty list and had identified 5% of their practice population as carers, or patients who were cared for.
- Progress had been made on summarising patient records. The practice had a designated member of staff who was responsible for this task and we saw that summarising of records was up to date.
- The practice had strengthened the system for monitoring and logging prescription stationery and it was clear when, where and who had used prescription stationery. When prescription stationery was not in use it was securely stored.

Dr Rosie Benneyworth BM BS BMedSci MRCGP

Chief Inspector of Primary Medical Services and Integrated Care

Please refer to the detailed report and the evidence tables for further information.

Population group ratings

Our inspection team

Our inspection team was led by a Care Quality Commission (CQC) lead inspector. The team included a GP specialist adviser.

Background to The Bermuda Practice Partnership

The Bermuda Practice Partnership is the registered provider for the location The Bermuda Practice partnership. The provider is registered to provide the following regulated activities:

Treatment of disease, disorder or injury

Surgical procedures

Diagnostic and screening procedures

Maternity and midwifery services

Family planning

We inspected the registered location:

Shakespeare Road

Popley

Basingstoke

Hampshire

RG24 9DT

The practice has a branch surgery which is open once a week on a Wednesday, which we did not visit as part of this inspection. The branch surgery is located at:

Fort Hill

Winklebury Centre

Winklebury Way

Basingstoke

RG3 8BJ

The practice has two GP partners, two salaried GPs and trains GP registrar's. The nursing team consists of three advance nurse practitioners, two practice nurses, and a health care assistant. There is also a phlebotomist. The clinical team are supported by a practice manager, deputy practice manager and secretarial and administration teams.

The practice population has lower than clinical commissioning group (CCG) and national averages for patients aged 65 years and older; and higher numbers of patients than CCG and national averages for patient aged under 18 years old.

When the practice is closed patients are advised to access out of hours services via the NHS 111 service.