

Chamarel Healthcare Ltd

Chamarel

## Inspection report

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Date of inspection visit:  
19 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Chamarel is a care home and can accommodate up to seven people in one adapted building. The service supports people living with a learning disability. At the time of our assurance visit there were seven people using the service.

We found the following examples of good infection prevention and control (IPC) practice.

There were effective process and systems in place for visitors entering the service, in line with the government guidance.

There was enough personal protective equipment (PPE) available and staff used this effectively.

Contact with family, friends and healthcare professionals was done via telephone. This helped promote wellbeing and mitigated the risk of cross contamination or introducing infections.

Individual risk assessments were in place for any person or staff member at an increased risk of infection which included being able to isolate.

Good cleaning regimes were in place. The service was clean, odour and clutter free.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Chamarel

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This announced inspection took place on 19 March 2021. The inspection was announced prior to us entering the service, so we could ensure that measures were in place to support an inspection and manage any infection control risks. We also asked the provider to send us infection prevention and control policies and audit findings.

# Is the service safe?

## Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.