

Shirley Old Peoples Welfare Committee

Elizabeth House

Inspection report

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23 February 2021

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Elizabeth House provides accommodation and personal care to a maximum of 20 people. Some people lived with dementia. At the time of our inspection 18 people lived at the home.

We found the following examples of good practice.

- Relatives and people were very happy a pod was available to enable regular safe visiting. The registered manager was proactive telephoning relatives to determine their expectations regarding the new government visiting directive.
- The use of single occupancy bedrooms, social distancing where possible and good ventilation minimised infection risk.
- New people admitted were managed safely to prevent the risk of infection entering into the home.
- There had always been adequate stocks of Personal Protective Equipment (PPE) for staff, visitors and people to use.
- Three times weekly COVID-19 tests were carried out for staff and monthly for people to identify any possible virus cases. Additionally, people and staff temperatures were monitored at least daily to identify early signs of infection in-between tests.
- The environment was clean. Robust cleaning regimes and deep cleans ensured the risk of infection transmission was reduced.
- Staff had received external accredited infection prevention, specific COVID-19 prevention, and COVID-19 test training. This, along with detailed guidance had helped to minimise COVID-19 or other infection transmissions.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Elizabeth House

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 23 February 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.