

Independence Homes Limited

Independence Homes Limited - 37 Foxley Lane

Inspection report

37 Foxley Lane
Purley
Surrey
CR8 3EH

Tel: 02086608928
Website: www.independencehomes.co.uk

Date of inspection visit:
10 November 2020

Date of publication:
02 December 2020

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

Independence Homes – 37 Foxley Lane is a residential care home providing personal care to people with learning disabilities and/or autism. The service can support up to eight people.

We found the following examples of good practice.

People were in regular contact with their families. Relatives were able to visit people in the communal garden and staff made sure this was done in a safe way. When relatives were not able to visit, they kept in touch with people through video and telephone calls. Staff kept relatives regularly updated about people through telephone calls and emails.

Staff screened all visitors to the service for symptoms of infection and gave them information about the safety procedures they should follow to ensure theirs and people's safety. People and staff were also screened twice a day to monitor for signs and symptoms of a possible infection. People and staff were tested for COVID19 at frequent intervals, in line with current guidance. To reduce cross infection risks, staff only worked at this location.

All staff had been trained in current infection prevention and control (IPC) guidance and in the use of personal protective equipment (PPE). There were designated areas for donning and doffing of PPE and handwashing facilities were easily accessible to people, staff and visitors. We observed staff followed current guidance and practice throughout our visit.

Enhanced cleaning took place throughout the environment on a daily basis. We observed the environment was clean and hygienic. Communal spaces were used creatively to ensure people could continue to interact with each other and staff in a safe way.

The registered manager was the designated lead for IPC at the service and undertook regular audits to make sure staff complied with current guidance and practice. Any concerns picked up through these checks were acted on without delay.

The service's IPC policy was up to date and in line with current guidance. The service had plans in place to respond immediately and appropriately to an outbreak of infection to ensure the safety of people and staff.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

We were assured the service was following safe infection prevention and control procedures to keep people safe.

Details are in our safe findings below.

Inspected but not rated

Independence Homes Limited - 37 Foxley Lane

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are conducting a thematic review of infection control and prevention measures in care homes.

The service was selected to take part in this thematic review which is seeking to identify examples of good practice in infection prevention and control.

This inspection took place on 10 November and was announced.

Is the service safe?

Our findings

S5 How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.