

Methodist Homes Mayfields

Inspection report

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22 January 2021

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Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Mayfields accommodates up to 46 people who require personal care across three wings. There were 44 people living at the service at the time of the inspection most of whom were living with dementia and other age-related conditions.

We found the following examples of good practice.

- Relatives spoke positively about the home including communication during the pandemic. Comments included; "Knowing [Name] is in a safe and caring environment means the world to us", "Mayfields is very well organised with competent and pleasant staff in all departments." and "Communication by the home throughout the last year has been very good."
- Relatives told us they had previously participated in garden visits and inside visits with screens in place. They said these were pre booked and well managed. One person commented; "The screen is unobtrusive. The staff supported the visit wonderfully and seemed to know [Name] so well. The staff are doing such a great job with [Name]."
- All visitors were asked to complete a health screening form, have their temperature checked and were provided with face masks to wear throughout their visit. Full personal protective equipment (PPE) was available for all visitors along with access to handwashing facilities and hand sanitiser.
- The service had increased the cleaning schedules and routines to reduce the risks of cross infection. The environment was very clean and hygienic.
- We observed staff to be wearing the correct personal protective equipment (PPE) throughout the inspection.
- People and staff were taking part in regular COVID-19 testing.
- People had individual risk assessments in place that reflected their specific needs in relation to COVID-9.
- Staff had all received training to meet the requirements of their role and for the management of COVID-19.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Inspected but not rated

Inspected but not rated.

Mayfields

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 22 January 2021 and was announced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.