

## Barchester Healthcare Homes Limited

# Rose Lodge

### Inspection report

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Date of inspection visit:  
12 January 2021

Date of publication:  
27 January 2021

### Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

Rose Lodge is a residential care home for older people who require nursing and/or personal care. At the time of the inspection, 51 people were living there.

We found the following examples of good practice.

The service was not allowing visitors during the outbreak only receiving essential visitors at the time of our inspection. Any people entering the building were asked to wash their hands and their temperatures were checked. Visitors were asked to take a COVID-19 test and wait a short time in the car park for the result. People were provided with appropriate personal protective equipment (PPE).

People were supported by staff in full PPE, whether that person was COVID-19 positive or negative. This is called barrier nursing. This is to protect both staff and people living in the service. People who were positive had appropriate signs on their doors and staff appropriately changed and disposed of their PPE as required for good infection control.

Staff commencing their shift used the same entrance. They were required to have a temperature check and had hand washing facilities. All staff groups had different changing areas and dining areas to maintain infection control. Staff took their breaks individually. This meant that the provider was following good practice for infection control.

There were areas within the home for donning and doffing (this is where staff put on and take off their PPE) There were good guidance notices on display through out the home about how to wash your hands and maintain good infection control. Staff and residents were regularly tested for COVID-19.

The building was clean and free from clutter. Staff wore their PPE appropriately and were seen to maintain good hand washing and sanitising.

There were cleaning schedules in place to ensure infection control management. Extra staffing hours had been added to these schedules to assist with infection control management.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# Rose Lodge

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 12 January 2021 and was unannounced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.