

Mrs Mary Hall & Ms Georgina Hall

The Laurels

Inspection report

195 Barrack Road
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Dorset
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Tel: 01202470179

Date of inspection visit:
25 January 2021

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12 February 2021

Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	Inspected but not rated
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Summary of findings

Overall summary

The Laurels is a residential care home for older people that can accommodate up to 18 people. At the time of our inspection 14 people were living at the service. Bedrooms are single occupancy and situated over two floors. Facilities include shared toilets and bathrooms, a communal lounge with level access into a courtyard garden and dining area.

We found the following examples of good practice.

People, staff and visitors to The Laurels were protected from risks of infection as policies and staff practices reflected best practice guidance. Visiting was by appointment and safeguards on arrival included a rapid Covid-19 test, a health questionnaire and provision of appropriate PPE.

The premises and equipment were visibly clean. Cleaning materials were in line with government guidance. Flooring in communal areas had been replaced to enable more effective cleaning to take place. To further protect people new carpets were being fitted into bedrooms prior to a new admission.

People and their families had been kept up to date with government guidance including visiting arrangements, testing and vaccines. Consent for testing, socially isolating and vaccinations had been obtained from people. Families, social workers and health professionals had been involved in best interest decisions for people who lacked mental capacity ensuring their legal rights were upheld. Risks to people's mental well-being were understood and actions to support them had been assessed to minimise the risk of avoidable infection. Technology had been used to aid contact with families and friends including video calls.

PPE was available throughout the home and in good supply. Regular testing of people and the staff team were being completed in line with government guidance. Staff were up to date with infection, prevention and control training including how to put on and take off PPE safely.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

The Laurels

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the coronavirus pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 25 January 2021 and was announced.

Is the service safe?

Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.