

Leaf Care Services Ltd

Ixworth Dementia Village

Inspection report

Ixworth Court
Peddars Close, Ixworth
Bury St Edmunds
Suffolk
IP31 2HD

Date of inspection visit:
22 January 2021

Date of publication:
24 February 2021

Tel: 01359231188

Website: www.leafcareservices.co.uk

Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

Inspected but not rated

Summary of findings

Overall summary

Ixworth Dementia Village is a 'care home'. Ixworth Dementia Village provides accommodation and personal care for up to 17 older people. At the time of our inspection there were 11 people living at the service.

We found the following examples of good practice.

The service was working with the local authority and health protection teams in managing the COVID-19 outbreak. They had accessed support around medicines, testing and vaccinations.

There was a plentiful supply of personal protective equipment (PPE). Staff had been trained in using it and demonstrated competence.

Staff helped people to maintain links with their family and friends by phone and on-line.

There was weekly testing of staff in place.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Ixworth Dementia Village

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe, and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 22 January 2021 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were somewhat assured that the provider was preventing visitors from catching and spreading infections through systems for screening in place. However, we identified a shortfall in the availability of hand sanitiser and handwashing facilities. The provider told us they have taken action to rectify this immediately.
- We were somewhat assured that the provider was using PPE effectively and safely. Where we identified a shortfall in staff disposal of PPE this was addressed immediately.
- We were somewhat assured that the provider was accessing testing for people using the service and staff. Whilst there was weekly testing of staff there was no system in place to ensure lateral flow testing of staff in line with best practice guidance.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.