

# Winchester Care Limited

# The Shrubbbery

## Inspection report

33 Woodgreen Road  
Wednesbury  
West Midlands  
WS10 9QL

Tel: 01215568899

Date of inspection visit:  
17 December 2020

Date of publication:  
14 January 2021

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

The Shrubbery is a care home providing care and accommodation for up to 28 older people. At the time of our inspection there were 22 people living at the home.

We found the following examples of good practice.

- Menus had been amended to help people recovering from COVID-19 regain their appetite. For example, people were offered pastries with butter and jam at breakfast time. This supported people with weight gain where appropriate, and when their tastes had changed due to the virus.
- People who had tested positive for COVID-19 were supported by a staff member who didn't have contact with other people or enter the kitchen. This helped to control the spread of infection.
- Staff were observed wearing Personal Protective Equipment (PPE) in line with guidance and were socially distancing where possible. Staff breaks were managed to ensure social distancing could continue in the staff room.
- People who were isolating in their rooms had a sign on their door to alert staff. PPE stations were situated outside the rooms of people who had tested positive for COVID-19.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Shrubbery

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 17 December 2020 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.
- We were not always assured that the provider was promoting safety through the layout and hygiene practices of the premises. Whilst we observed domestic staff cleaning high touch areas, cleaning schedules did not include the areas and frequency of cleaning required. This meant that the manager did not have oversight of the cleaning being carried out. Following our inspection, the manager immediately amended the cleaning schedules to address this issue.

We have also signposted the provider to resources to develop their approach.