

Rosenmanor Limited

Rosemanor 2 Residential Care Home

Inspection report

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Date of inspection visit:
08 December 2020

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Ratings

Overall rating for this service	Inspected but not rated
Is the service safe?	Inspected but not rated

Summary of findings

Overall summary

Rosemanor 2 is a 24-hour residential care service providing rehabilitation and recovery programmes for up to nine people who are experiencing or recovering from mental ill health. At the time of our inspection there were seven people using the service.

We found the following examples of good practice.

People were kept safe from the risks of infection by staff who adhered to the infection prevention and control measures in place. The service was clean and staff were undertaking additional regular cleaning duties to reduce the risk of infection.

The provider made sure staff were available to give people the support they needed when they were isolating in their rooms. Staff were zoned to different floors to help reduce the spread of infection.

People were encouraged to self-isolate when necessary and the provider made sure people had everything they needed to remain safe, keep engaged with others and reduce social isolation.

People and staff were supported to engage with testing for COVID-19 in line with government guidance.

Staff had received regular updates about government guidance in relation to COVID-19. This included how to put on and remove Personal Protective Equipment (PPE) safely and additional hygiene measures to help stop the spread of infection.

The provider had risk assessed people and staff to make sure those who were high risk were identified. Measures had been put into place to help reduce the risk from COVID-19 infection.

Further information is in the detailed findings below.

The five questions we ask about services and what we found

We always ask the following five questions of services.

Is the service safe?

Further information is in the detailed findings below.

Inspected but not rated

Rosemanor 2 Residential Care Home

Detailed findings

Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control (IPC) practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 8 December 2020 and was unannounced.

Is the service safe?

Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.