

Four Seasons (Bamford) Limited

# Holly Court Care Home

## Inspection report

8 Priory Grove  
Off Lower Broughton Road  
Salford  
Greater Manchester  
M7 2HT

Tel: 01617080174

Date of inspection visit:  
11 December 2020  
15 December 2020

Date of publication:  
31 December 2020

## Ratings

Overall rating for this service	Inspected but not rated
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Is the service safe?	<b>Inspected but not rated</b>
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# Summary of findings

## Overall summary

Holly Court Care Home is registered to provide personal care and accommodation for up to 25 adults. At the time of the inspection there were 21 people residing at the service. The home is situated in a residential area of Salford. It specialises in care for older people and people living with dementia.

We found the following examples of good practice.

Checks on whether visitors had symptoms or had tested positive were in place; the provider asked visitors to declare whether they had been in contact with anyone displaying COVID-19 symptoms or who had tested positive. Visitors had their temperature taken and appropriate hand hygiene and wearing of PPE was promoted on entry to the home.

People were isolating safely in their rooms and the provider had followed correct procedures to ensure any restrictions and social distancing were in people's best interests.

The management team had worked closely with colleagues across health and social care, such as the local infection control team, to ensure they were following the most up to date guidance. Staff wore and disposed of PPE appropriately and used hand hygiene stations regularly. We observed continuous cleaning during our visit.

Robust risk assessments were completed, making it clear how staff could reduce the risk of transmission of COVID-19. Where risks had been identified for staff and people, clear guidance on managing the risk had been recorded. Staff had received tailored COVID-19 training and competencies in donning and doffing PPE had been carried out. Infection control audits were comprehensive and had been completed regularly.

Further information is in the detailed findings below.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

We were assured the service were following safe infection prevention and control procedures to keep people safe.

**Inspected but not rated**

# Holly Court Care Home

## **Detailed findings**

### Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to care homes with outbreaks of coronavirus, we are conducting reviews to ensure that the Infection Prevention and Control practice was safe and the service was compliant with IPC measures. This was a targeted inspection looking at the IPC practices the provider has in place.

This inspection took place on 11 and 15 November 2020 and was announced.

# Is the service safe?

## Our findings

How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

We have also signposted the provider to resources to develop their approach.