

Mr Richard Jarvis and Mrs Susan Jarvis

# The Old Rectory - Hevingham

## Inspection report

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Tel: 01603279238

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16 March 2021

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## Ratings

Overall rating for this service

Inspected but not rated

Is the service safe?

**Inspected but not rated**

# Summary of findings

## Overall summary

The Old Rectory is a building converted into a care home. It provides care for up to nine people, all of whom were living with a learning disability or autistic spectrum disorder. At the time of the inspection nine people were living in the home.

We found the following examples of good practice.

People were supported to maintain contact with their family. This was done via window and outside visits, phone calls and video-calling. One person told us how they enjoyed speaking with one of their relatives via video-calling when they were unable to visit them outside.

Most of the people living in the home were used to attending day centres and going on outings before the pandemic. To ensure people still had activities to participate in, outings were adapted. For example, the registered manager told us they had purchased different ice creams for people to have when they had been out for a drive.

There were large communal areas in the service so people could maintain social distancing and enjoy time together participating in activities such as music groups. People could also access the large outdoor area for a walk.

People's individual risks in relation to COVID-19 had been assessed and planned for.

Where people were anxious about wearing masks, staff supported them to get used to wearing masks so they could safely attend healthcare appointments. Staff encouraged people to put the mask under their chin so they got used to having it on, then slowly encouraged people to start wearing it over their mouth.

The people living in the service and staff took part in the testing programme and were tested at the intervals stipulated by government guidelines.

## The five questions we ask about services and what we found

We always ask the following five questions of services.

### **Is the service safe?**

Further information is in the detailed findings below.

**Inspected but not rated**

# The Old Rectory - Hevingham

## **Detailed findings**

## Background to this inspection

We carried out this inspection under Section 60 of the Health and Social Care Act 2008 as part of our regulatory functions. This inspection was planned to check whether the provider is meeting the legal requirements and regulations associated with the Health and Social Care Act 2008.

As part of CQC's response to the COVID-19 pandemic we are looking at the preparedness of care homes in relation to infection prevention and control. This was a targeted inspection looking at the infection control and prevention measures the provider has in place.

This inspection took place on 16 March 2021 and was announced.

# Is the service safe?

## Our findings

S5□ How well are people protected by the prevention and control of infection?

- We were assured that the provider was preventing visitors from catching and spreading infections.
- We were assured that the provider was meeting shielding and social distancing rules.
- We were assured that the provider was admitting people safely to the service.
- We were assured that the provider was using PPE effectively and safely.
- We were assured that the provider was accessing testing for people using the service and staff.
- We were assured that the provider was promoting safety through the layout and hygiene practices of the premises.
- We were assured that the provider was making sure infection outbreaks can be effectively prevented or managed.
- We were assured that the provider's infection prevention and control policy was up to date.

A cleaning schedule was not in place for the additional cleaning carried out of the high-touch points within the home. The registered manager told us they would implement a schedule for this.

We have also signposted the provider to resources to develop their approach.